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## COOKIE POLICY

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### Background:

Our websites [foodsafetydirect.co.uk](http://foodsafetydirect.co.uk), [thermometersuperstore.co.uk](http://thermometersuperstore.co.uk), [biz-e-kidz.co.uk](http://biz-e-kidz.co.uk) and [handhygieneeurope.com](http://handhygieneeurope.com) ("Our Sites") use Cookies and similar technologies in order to distinguish you from other users. By using Cookies, we are able to provide you with a better experience and to improve Our Sites by better understanding how you use it. Please read this Cookie Policy carefully and ensure that you understand it. Your acceptance of Our Cookie Policy is deemed to occur if you continue using Our Site or when you press the "Got It" or other acceptance button on Our Cookie pop up prompt. If you do not agree to Our Cookie Policy, please stop using Our Site immediately.

### 1. Definitions and Interpretation

1.1 In this Cookie Policy, unless the context otherwise requires, the following expressions have the following meanings:

<b>"Cookie"</b>	means a small file placed on your computer or device by Our Site when you visit certain parts of Our Site and/or when you use certain features of Our Site;
<b>"Cookie Law"</b>	means the relevant parts of the Privacy and Electronic Communications (EC Directive) Regulations 2003 and of EU Regulation 2016/679 General Data Protection Regulation ("GDPR");
<b>"personal data"</b>	means any and all data that relates to an identifiable person who can be directly or indirectly identified from that data, as defined by the EU Regulation 2016/679 General Data Protection Regulation ("GDPR"); and
<b>"We/Us/Our"</b>	means Food Safety Direct Limited, a limited company registered in England under company number 5294095, whose registered and main trading address is Dale Street, Lancaster, LA1 3AW.

### 2. Information About Us

- 2.1 Our Sites are owned and operated by Food Safety Direct Limited, a limited company registered in England under company number 5294095, whose registered address is Dale Street, Lancaster, LA1 3AW and whose main trading address is Dale Street, Lancaster, LA1 3AW.
- 2.2 Our VAT number is 852039436.
- 2.3 Our Data Protection Officer is David Watson, and can be contacted by email at [enquiries@foodsafetydirect.co.uk](mailto:enquiries@foodsafetydirect.co.uk), by telephone on 0844 8004086 or 01524 846445, or by post at Food Safety Direct, Dale Street, Lancaster LA1 3AW.

### 3. **How Does Our Site Use Cookies?**

- 3.1 Our Sites may place and access certain first party Cookies on your computer or device. First party Cookies are those placed directly by us and are used only by us. We use Cookies to facilitate and improve your experience of our Sites and to provide and improve our products and services. We have carefully chosen these Cookies and have taken steps to ensure that your privacy and personal data is protected and respected at all times.
- 3.2 By using our Sites, you may also receive certain third party Cookies on your computer or device. Third party Cookies are those placed by websites, services, and/or parties other than us. The only third party Cookies used on our Sites are for monitoring of traffic to the site using Google Analytics. For more details, please refer to section 4 below.
- 3.3 All Cookies used by and on Our Sites are used in accordance with current Cookie Law. We may use some or all of the following types of Cookie:
  - 3.3.1 **Strictly Necessary Cookies**

A Cookie falls into this category if it is essential to the operation of Our Site, supporting functions such as logging in, your shopping basket, and payment transactions.
  - 3.3.2 **Analytics Cookies**

It is important for Us to understand how you use Our Site, for example, how efficiently you are able to navigate around it, and what features you use. Analytics Cookies enable us to gather this information, helping Us to improve Our Site and your experience of it.
  - 3.3.3 **Functionality Cookies**

Functionality Cookies enable Us to provide additional functions to you on Our Site such as personalisation and remembering your saved preferences. Some functionality Cookies may also be strictly necessary Cookies, but not all necessarily fall into that category.
  - 3.3.4 **Targeting Cookies**

We do not use targeting cookies.
  - 3.3.5 **Persistent Cookies**

Any of the above types of Cookie may be a persistent Cookie. Persistent Cookies are those which remain on your computer or device for a predetermined period and are activated each time you visit Our Site.
  - 3.3.6 **Session Cookies**

Any of the above types of Cookie may be a session Cookie. Session Cookies are temporary and only remain on your computer or device from the point at which you visit Our Site until you close your browser. Session Cookies are deleted when you close your browser.
- 3.4 Cookies on our Site are not permanent and will expire within a timeframe relevant for their usage.
- 3.5 For more details of the personal data that We collect and use, the measures we have in place to protect personal data, your legal rights, and our legal obligations, please refer to our Privacy Policy.

3.6 For more specific details of the Cookies that we use, please refer to the table below.

#### 4. What Cookies Does Our Site Use?

4.1 The following first party Cookies may be placed on your computer or device:

<b>Name of Cookie</b>	<b>Purpose &amp; Type</b>	<b>Strictly Necessary</b>
CART	The association with your shopping cart.	Yes
CATEGORY_INFO	Stores the category info on the page, that allows to display pages more quickly.	Yes
COMPARE	The items that you have in the Compare Products list.	No
CURRENCY	Your preferred currency	Yes
CUSTOMER	An encrypted version of your customer id with the store.	Yes
CUSTOMER_AUTH	An indicator if you are currently logged into the store.	Yes
CUSTOMER_INFO	An encrypted version of the customer group you belong to.	Yes
CUSTOMER_SEGMENT_IDS	Stores the Customer Segment ID	Yes
EXTERNAL_NO_CACHE	A flag, which indicates whether caching is disabled or not.	Yes
FRONTEND	Your session ID on the server.	Yes
GUEST-VIEW	Allows guests to edit their orders.	Yes
LAST_CATEGORY	The last category you visited.	No
LAST_PRODUCT	The most recent product you have viewed.	No
NEWMESSAGE	Indicates whether a new message has been received.	Yes
NO_CACHE	Indicates whether it is allowed to use cache.	Yes
PERSISTENT_SHOPPING_CART	A link to information about your cart and viewing history if you have asked the site.	Yes
POLL	The ID of any polls you have recently voted in.	No
POLLN	Information on what polls you have voted on.	No
RECENTLYCOMPARED	The items that you have recently compared.	No
STF	Information on products you have emailed to friends.	No
STORE	The store view or language you have selected.	Yes
USER_ALLOWED_SAVE_COOKIE	Indicates whether a customer allowed to use cookies.	Yes
VIEWED_PRODUCT_IDS	The products that you have recently viewed.	No
WISHLIST	An encrypted list of products added to	No

	your Wishlist.	
WISHLIST_CNT	The number of items in your Wishlist.	No

- 4.2 Our Sites use analytics services provided by Google. Website analytics refers to a set of tools used to collect and analyse anonymous usage information, enabling Us to better understand how Our Site is used. This, in turn, enables us to improve our Sites and the products and services offered through it. You do not have to allow Us to use these Cookies, however whilst our use of them does not pose any risk to your privacy or your safe use of our Sites, it does enable us to continually improve our Sites, making it a better and more useful experience for you.
- 4.3 The analytics service(s) used by our Sites use analytics Cookies to gather the required information.
- 4.4 The analytics service(s) used by Our Site use(s) the following analytics Cookies:

Name of Cookie	Purpose & Type	Provider	Strictly Necessary
__utma	Tracks the number of times a visitor has been to the site	Google Analytics	No
__utmb	Timestamps - time visitor enters the site	Google Analytics	No
__utmc	Timestamps - time visitor leaves the site	Google Analytics	No
__utmz	Tracks search or site visitor has come from	Google Analytics	No
__utmv	Used for custom user-defined reporting	Google Analytics	No
__utmt	Limits the collection of data on high traffic sites	Google Analytics	No

## 5. Consent and Control

- 5.1 Before Cookies are placed on your computer or device, you will be shown a pop-up requesting your consent to set those Cookies. By giving your consent to the placing of Cookies you are enabling us to provide the best possible experience and service to you. You may, if you wish, deny consent to the placing of Cookies however certain features of our Sites may not function fully or as intended.
- 5.2 In addition to the controls that we provide, you can choose to enable or disable Cookies in your internet browser. Most internet browsers also enable you to choose whether you wish to disable all Cookies or only third party Cookies. By default, most internet browsers accept Cookies but this can be changed. For further details, please consult the help menu in your internet browser or the documentation that came with your device.

## 6. Changes to this Cookie Policy

- 6.1 We may alter this Cookie Policy at any time. Any such changes will become

binding on you on your first use of our Sites after the changes have been made. You are therefore advised to check this page from time to time.

- 6.2 In the event of any conflict between the current version of this Cookie Policy and any previous version(s), the provisions current and in effect shall prevail unless it is expressly stated otherwise.

## 7. **Further Information**

- 7.1 If you would like to know more about how we use Cookies or information about privacy, data protection and our terms and conditions, please contact us at [enquiries@foodsafetydirect.co.uk](mailto:enquiries@foodsafetydirect.co.uk), by telephone on 0844 8004086 or 01524 846445, or by post at Food Safety Direct, Dale Street, Lancaster LA1 3AW.